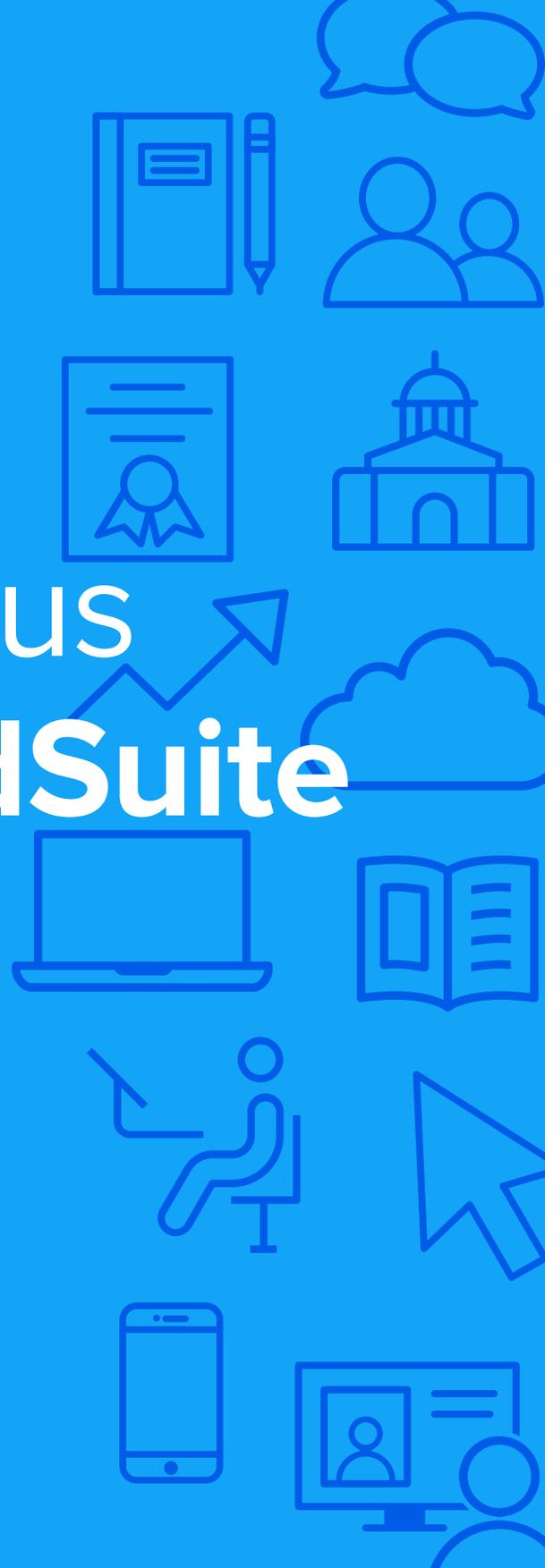


Infor Education

Campus Plus Infor CloudSuite Industrial



Education

Consistent, Convenient, Cost Effective

Campus Plus is your key to accessible, cost-effective product training for your organization.

With Campus Plus, your licensed membership users enjoy unlimited access to Infor Education offerings, from included self-directed learning materials and expert sessions in Campus, to savings on a wide range of product training events and exams.

Membership benefits apply not only to Infor Education offerings for your core Infor solution but for Infor OS and complementary products as well.*

Campus Plus membership includes:

- ✓ Course workbooks
- ✓ eLearning courses
- ✓ Product simulations
- ✓ Webinars and recordings
- ✓ 25% savings on:
 - Instructor-led public training
 - Infor TechEd events
 - Certification exams

Additional Campus Plus benefits:

- ✓ Instructor office hours
- ✓ Access to instructor-monitored online communities
- ✓ Savings on private delivery
- ✓ Low cost training environments for hands on exercises



Unlimited access

Unlimited access for licensed membership users to all Infor product training materials.



Learn when you want to

Immediate access to everything from quick webinars to full length online courses.



Reduce risk, Increase productivity

Train before you implement, certify and verify skills.

For more information, please contact:

- **For Americas:**
EducationAmericas@infor.com
- **For Europe, the Middle East and Africa:**
EducationEMEA@infor.com
- **For Asia Pacific:**
EducationAPAC@infor.com

How do you get value from your membership, and how can you use the materials provided?



Quick knowledge boost

If you need to get up to speed on a specific subject or topic, the best solution is to find an applicable **eLearning course**, recorded presentation, or webinar. This training type dives directly into the details of a subject area to help you learn something quickly.



Learn a whole new subject area

Learn a whole subject area at your own pace using the course workbooks and task simulations included in our **Self-directed Learning courses**, with the option to supplement your learning with hands-on practice in a live environment for a low, members-only fee. Start with the foundation training for your product or industry, then move on to learn how to set up specific business processes or other areas that are relevant to your role.



25% savings on public training

- Classes delivered either face-to-face or virtually by certified instructors
- Professional training materials with hands-on step-by-step exercises
- Preconfigured training environments
- Priced per person, per day

Current schedule available on www.infor.com/education



25% savings on Infor TechEd events

Infor TechEd is a technical education conference focused on helping our customers get the most out of their enterprise software suite. It's a unique opportunity to gather with like-minded peers, hear the latest strategy updates and product announcements, experience hands-on training, and interact with a broad range of product experts.

Learn more by visiting www.infor.com/TechEd



25% savings on Certification exams

Get certified to validate your product knowledge and skills. Certification exams for each product line are role-based and include functional and technical exams.

Learn about the Certification program, by visiting www.infor.com/certification

Additional Campus Plus Benefits

Instructor office hours

Your membership entitles you to register a free online session and have direct contact with the instructor team to work through questions related to the material in our standard Campus training courses.



Gain access to expert instructors and get your questions answered

Access to instructor monitored online communities

As a part of the Self-directed Learning courses, you can collaborate with other students and your instructor in a social learning forum in Campus.

The exchange of ideas often results in higher quality work than if you work on your own, and facilitates peer-to-peer learning not just learning from your instructor.

Provides a safe and comfortable space to facilitate discussion.



“**Online communities are quickly becoming a critical part of the digital strategy for many organizations as a platform to establish ongoing conversations, trust relationships, and meaningful engagement with customers, employees, partners, and suppliers.**”

International Data Corporation (IDC)

Savings on private training delivery

- Leverage the materials available with your membership with instructor-led training as part of a blended learning strategy.
- Training delivered as a private class to your employees virtually or in person. Priced per class with a max number of participants.



More specific – generally running a course for a single customer allows the training to focus on specific items that are important to the business, and permits learning and discussions related to real and current company examples.

CloudSuite Industrial training by topic

- **Self-directed Learning courses** - Learn at your own pace using course workbooks and task simulations included in Campus Plus, with the option to supplement your learning with hands-on practice in a live environment for a low, members-only fee.
- **Training Guides** - Further your learning by accessing the standard training materials used by our consultants included in Campus Plus.
- **eLearning** - Get up to speed quickly on a specific topic by accessing an eLearning course, recorded presentation, or webinar included in Campus Plus.
- **Instructor-assisted Training** - Learn with a blend of live instructor sessions and a self-directed learning course. You get huge access to instructors and maximum flexibility. All instructor-assisted courses are included in Campus Plus.
- **Instructor-led Training** - Get personalized hands-on learning with virtual or classroom instructor-led training. Seven instructor-led courses are included in the CloudSuite Industrial Campus Plus membership (see list below). All other instructor-led courses are available at a reduced cost with the membership.
 - CloudSuite Business / CloudSuite Industrial: v9 Administering the System (v9.01.00)
 - CloudSuite Business / CloudSuite Industrial: v9 Extending the Application with Mongoose (v9.01.00)
 - CloudSuite Business / CloudSuite Industrial: v9 Configuring Multi-site (v9.01.00)
 - CloudSuite Business / CloudSuite Industrial: v9 Creating Form Personalizations (v9.01.00)
 - CloudSuite Business / CloudSuite Industrial: v9 Creating Reports with Mongoose Reporting (v9.01.00)
 - CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Creating Reports with SQL Server Reporting Services (SSRS) v9.00.10
 - CloudSuite Business / CloudSuite Industrial: v9 Using the Application Event System (v9.01.00)

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For the most up to date listing, view the CloudSuite Business/CloudSuite Industrial Training by Topic page in [Infor Campus](#).

* Instructor-led training available at a reduced cost with the membership.

Foundation - Self-directed Learning

Course Name	Description	Hours	Global	Course Links
CloudSuite Business: v9 Foundation 101 (v9.01) - Self-directed Learning	This course covers CloudSuite Business fundamentals, including setting up a Chart of Accounts, setting up customers, items, and vendors, creating customer orders, creating purchase order requisitions and purchase orders, receiving purchase orders, shipping and invoicing customer orders, recording invoices in accounts receivable, paying invoices, recording vouchers in accounts payable, paying vouchers, and using the general ledger. Before taking this course, you must either take the following course or have hands-on knowledge of the information in it: (1) Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business: v9 Foundation 101 (v9.00) (eLearning)	This eLearning courses covers: Purchase to pay Order to cash Financial reporting processes Key records that support the processes	4.75	Global	USA
CloudSuite Industrial: v9 Foundation 101 (v9.01) - Self-directed Learning	This instructor-led course covers manufacturing, planning, purchase to pay, order to cash, & financial reporting processes. Key records that support the processes. Before taking this course, you must either take the following course or have hands-on knowledge of the information in it: (1) Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	16	Global	USA
CloudSuite Industrial: v9 Foundation 101 (v9.00) (eLearning)	This eLearning course introduces fundamentals, including how to: Set up customers, items, vendors, work centers, employees, and a bill of materials (BOM) Create customer orders, jobs, and purchase orders Manage inventory Record invoices in accounts receivable (AR) Pay vouchers from accounts payable (AP) Use the general ledger (GL)	7.75	Global	USA
SyteLine: v8 Foundation 101 (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	6.25	Global	USA
SyteLine: v7 101	A video version of the standard course. For more information, see the training guide.	3.25	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.01) - Self-directed Learning	This course provides an introduction to the application's user interface, including an overview of the basic elements, menu bars, Master Explorer, and main toolbar; how to open and work with forms, customize the interface, use filters and queries, add, edit, delete, and print records and collections, create and attach notes to records, and export data. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.00) (eLearning)	This eLearning course covers: Finding forms Finding, adding, and editing records Running reports, activities, and utilities Moving data to and from Excel	7.25	Global	USA
SyteLine: v9 User Interface	This course covers finding forms; adding, editing, and deleting records; and importing and exporting data to and from Excel.	3.75	Global	USA
SyteLine: v8 User Interface (v8.03)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	4.75	Global	USA
SyteLine: v8 User Interface (v8.02)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	4	Global	USA
SyteLine: v8 User Interface (v8.00 - 8.01)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	2.5	Global	USA
SyteLine: v7 User Interface	A video version of the standard course. For more information, see the training guide.	2.5	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
CloudSuite Business: v9 Solution Overview	This short course provides end users, administrators, and project team members an overview of the CloudSuite Business solution including what it is, who uses it, and how embedded processes enable you to do your work more efficiently. Additional short videos within this course describe each of the major business processes enabled by the solution.	0.5	Global	USA
CloudSuite Industrial: v9 Solution Overview	This short course provides end users, administrators, and project team members an overview of the CloudSuite Industrial solution including what it is, who uses it, and how embedded processes enable you to do your work more efficiently. Additional short videos within this course describe each of the major business processes enabled by the solution.	0.75	Global	USA

Foundation - Training Guides

Course Name	Course Links
CloudSuite Business: v9 Training Guide - Foundation 101 (v9.01.00)	Global USA
CloudSuite Business: v9 Training Guide - Foundation 101 (v9.00.30)	Global USA
CloudSuite Business: v9 Training Guide - Foundation 101	Global USA
CloudSuite Industrial: v9 Training Guide - Foundation 101 (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Foundation 101 (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Foundation 101	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v8.03	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics and Mfg v8.03	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting and Finance v8.03	Global USA
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SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics and Mfg v8.02	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting and Finance v8.02	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v8	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics and Mfg v8	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting and Finance v8	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (Chinese)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (French)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (German)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (Japanese)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 1: Master Files v7 (Spanish)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (Chinese)	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Course Links
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (German)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (Japanese)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 2: Logistics & Mfg v7 (Spanish)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7 (Chinese)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7 (Japanese)	Global USA
SyteLine: Training Guide - SyteLine 101 - Workshop 3: Accounting & Finance v7 (Spanish)	Global USA
SyteLine: Training Guide - SyteLine ABC Atelier 1 : Fichiers Maîtres v7 (French)	Global USA
SyteLine: Training Guide - Taller N° 1 de SyteLine 101 - Archivos Maestros (Spanish)	Global USA
SyteLine: Training Guide - Taller N° 2 de SyteLine 101 - Logística y Fabricación (Spanish)	Global USA
SyteLine: Training Guide - Taller N° 3 de SyteLine 101 - Contabilidad y Finanzas (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the User Interface (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the User Interface (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Navigating the User Interface	Global USA
SyteLine: Training Guide - User Interface v9	Global USA
SyteLine: Training Guide - User Interface v8.03	Global USA
SyteLine: Training Guide - User Interface v8.02	Global USA
SyteLine: Training Guide - User Interface v8	Global USA
SyteLine: Training Guide - User Interface v7	Global USA
SyteLine: Training Guide - Interfaccia Utente v7 (Italian)	Global USA
SyteLine: Training Guide - Interface Utilisateur (French)	Global USA
SyteLine: Training Guide - Interfaz del Usuario de v7 (Spanish)	Global USA
SyteLine: Training Guide - User Interface v7 (Chinese)	Global USA
SyteLine: Training Guide - User Interface v7 (German)	Global USA
SyteLine: Training Guide - User Interface v7 (Japanese)	Global USA
SyteLine: Training Guide - User Interface v7 (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Doc-Trak	Global USA

Foundation - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Industrial: v9 Foundation 101 (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers manufacturing, planning, purchase to pay, order to cash, & financial reporting processes. Key records that support the processes. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	16	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.	4	Global USA

Engineering - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.01) - Self-directed Learning	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.00) (eLearning)	This eLearning course covers the creation and management of bill of materials (BOMs) in the system, including: The item records, routing, resources, and materials that make up the BOM Instruction on the use of Engineering Change Notices (ECNs) to manage item revisions	7.5	Global USA
SyteLine: v8 Bill of Material and Engineering Change Notices (v8.03)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	4.75	Global USA
SyteLine: v7 BOM/ECN	A video version of the standard course. For more information, see the training guide.	2.5	Global USA
SyteLine: v8 Bill of Material and Engineering Change Notices (v8.02)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	3	Global USA
SyteLine: v8 Bill of Material and Engineering Change Notices (v8.00 - 8.01)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.	3.5	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Estimates (v9.00) (eLearning)	This eLearning course covers: Estimating orders Estimating job orders Calculating profit margins Creating quotes Converting to customer orders and job orders Basic configuration	3.75	Global USA
SyteLine: v8 Estimates (v8.00 - 8.03)	Estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration.	1.75	Global USA

Engineering - Training Guides

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOMs/ECNs)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v8.03	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v8.02	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v8	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 - 1	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 - 2	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Chinese)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (German)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Italian)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Japanese)	Global	USA
SyteLine: Training Guide - Bill of Material/Engineering Change Notices v7 (Spanish)	Global	USA
SyteLine: Training Guide - Gestion des Données Techniques (BOM) v7 (French)	Global	USA
SyteLine: Training Guide - Configuration Basics v7	Global	USA
SyteLine: Training Guide - Configuration Modeling v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Estimates (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Estimates (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Estimates	Global	USA
SyteLine: Training Guide - Estimating v8.03	Global	USA
SyteLine: Training Guide - Estimating v8.02	Global	USA
SyteLine: Training Guide - Estimating v8	Global	USA
SyteLine: Training Guide - Estimating v7	Global	USA
SyteLine: Training Guide - Estimación (Spanish)	Global	USA
SyteLine: Training Guide - Estimating v7 (Chinese)	Global	USA
SyteLine: Training Guide - Estimating v7 (German)	Global	USA
SyteLine: Training Guide - Estimating v7 (Japanese)	Global	USA
SyteLine: Training Guide - Estimating v7 (Spanish)	Global	USA
SyteLine: Training Guide - Gestion des Devis (EST) v7 (French)	Global	USA
SyteLine: Training Guide - Features and Options v9	Global	USA
SyteLine: Training Guide - Features and Options Product Configurator v8	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Engineering - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers creating resources, resource groups, work centers, operations, materials, and alternative materials; outside operations; creating and processing engineering change notices; basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface (2) Managing Inventory.	8	Global USA

Engineering - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Estimates (v9.01.00)	This instructor-led course covers estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using Job Orders, and (3) Costing Foundation.	4	Global USA

Financial Management - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Costing Foundation (v9.00) (eLearning)	This eLearning course introduces the components, requirements, and procedures to manage Costing in the application. Topics include: How different costing methods – Standard and Actual, Average, Last in first out (LIFO), First in first out (FIFO), and Specific are used when the system creates inventory transactions Maintenance requirements of a standard costing system How to research costing information Various costing transactions that the system processes create Cost flows from inventory setup Costing reports and how these reports can be used in day-to-day business processes	7	Global USA
SyteLine: v8 Costing (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	9	Global USA
SyteLine: v7 Costing	A video version of the standard course. For more information, see the training guide.	6.5	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Managing Fixed Assets (v9.00) (eLearning)	This eLearning course covers fixed assets features including: How to set up for fixed assets Add new fixed assets Track costs Calculate and post depreciation Transfer assets Dispose of assets Generate fixed asset reports	3.75	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger (v9.01) - Self-directed Learning	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9	This eLearning course covers: Charts of accounts Creating accounting periods, budgets, and user journals Entering normal,	5.75	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
Managing the General Ledger (v9.00) (eLearning)	reversing, and recurring journal entries Year-end processing procedures Printing financial statements Setting up multiple financial sets of books			
SyteLine: v8 General Ledger (v8.03)	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books.	2.25	Global	USA
SyteLine: v8 General Ledger (v8.00 - 8.02)	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books.	4	Global	USA
SyteLine: v7 Enterprise Financials Integration	A video version of the standard course. For more information, see the training guide.	2	Global	USA
SyteLine: v7 GL	A video version of the standard course. For more information, see the training guide.	2.5	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.01) - Self-directed Learning	This course covers basic accounts payable processes, including setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.00) (eLearning)	This eLearning course covers: Setting up accounts payable accounts and specifying accounts payable parameters Setting up vendors Creating and posting vouchers Generating and distributing payments Printing, posting, and voiding checks	5.5	Global	USA
SyteLine: v8 Accounts Payable (v8.03)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.	2	Global	USA
SyteLine: v8 Accounts Payable (v8.00 - 8.02)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.	2	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.01) - Self-directed Learning	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.00) (eLearning)	This eLearning course covers: Learning the basic accounts receivable tools to perform the tasks of creating customer records Creating, distributing, and posting invoices, credits, and payments Managing customer credit Posting to bank reconciliations Setting up various system parameters that support accounts receivable workflows	5	Global	USA
SyteLine: v8 Accounts Receivable (v8.03)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing	2	Global	USA

Course Name	Description	Hours	Course Links	
	customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.			
SyteLine: v8 Accounts Receivable (v8.00 - 8.02)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.	3	Global	USA
SyteLine: v7 AR	A video version of the standard course. For more information, see the training guide.	2.5	Global	USA
SyteLine: v8 Intro to Financial Reports Workshop (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	1.5	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Multi-Currency (v9.00) (eLearning)	This eLearning course covers: Setting up files needed for multiple currencies Setting up and managing customer orders Creating customer payments How A/P and A/R are affected by multiple currencies How reevaluations are performed in A/R	4.5	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.01) - Self-directed Learning	This course covers setting up the Excel Financial Toolset and using the Excel Financial Toolset to build financial statements. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface and (2) General Ledger. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.00) (eLearning)	This eLearning course covers setting up the Excel Financial Toolset and using it to build financial statements.	5.25	Global	USA
SyteLine: v8 Excel Financial Reporting Toolset (v8.02 - 8.03)	Using toolset functions to create financial statements.	2	Global	USA

Financial Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Costing Foundation (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Costing Foundation (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Costing Foundation	Global USA
SyteLine: Training Guide - Costing v8.03	Global USA
SyteLine: Training Guide - Costing v8.02	Global USA
SyteLine: Training Guide - Costing v8	Global USA
SyteLine: Training Guide - Costing v7	Global USA
SyteLine: Training Guide - Costeo (Spanish)	Global USA
SyteLine: Training Guide - Costing v7 (Chinese)	Global USA
SyteLine: Training Guide - Costing v7 (French)	Global USA

Course Name	Course Links	
SyteLine: Training Guide - Costing v7 (German)	Global	USA
SyteLine: Training Guide - Costing v7 (Italian)	Global	USA
SyteLine: Training Guide - Costing v7 (Japanese)	Global	USA
SyteLine: Training Guide - Costing v7 (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Fixed Assets (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Fixed Assets (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Fixed Assets	Global	USA
SyteLine: Training Guide - Fixed Assets v8.03	Global	USA
SyteLine: Training Guide - Fixed Assets v8.02	Global	USA
SyteLine: Training Guide - Fixed Assets v8	Global	USA
SyteLine: Training Guide - Fixed Assets v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing the General Ledger (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing the General Ledger (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing the General Ledger	Global	USA
SyteLine: Training Guide - General Ledger v8.03	Global	USA
SyteLine: Training Guide - General Ledger v8.02	Global	USA
SyteLine: Training Guide - General Ledger v8	Global	USA
SyteLine: Training Guide - General Ledger v7	Global	USA
SyteLine: Training Guide - Contabilità Generale v7 (Italian)	Global	USA
SyteLine: Training Guide - General Ledger v7 (Chinese)	Global	USA
SyteLine: Training Guide - General Ledger v7 (Japanese)	Global	USA
SyteLine: Training Guide - General Ledger v7 (Spanish)	Global	USA
SyteLine: Training Guide - Libro Mayor (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the Tax Interface (v9.00.30)	Global	USA
SyteLine: Training Guide - Tax Interface v9	Global	USA
SyteLine: Training Guide - Tax Interface v8.03	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Payable (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Payable (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Accounts Payable	Global	USA
SyteLine: Training Guide - Accounts Payable v8.03	Global	USA
SyteLine: Training Guide - Accounts Payable v8.02	Global	USA
SyteLine: Training Guide - Accounts Payable v8	Global	USA
SyteLine: Training Guide - Accounts Payable v7 - 1	Global	USA
SyteLine: Training Guide - Accounts Payable v7 - 2	Global	USA
SyteLine: Training Guide - Accounts Payable v7 (Chinese)	Global	USA

Course Name	Course Links	
SyteLine: Training Guide - Accounts Payable v7 (Japanese)	Global	USA
SyteLine: Training Guide - Accounts Payable v7 Selected Sections (German)	Global	USA
SyteLine: Training Guide - Accounts Payable v7 Selected Sections (French)	Global	USA
SyteLine: Training Guide - Contabilità Fornitori v7 (Italian)	Global	USA
SyteLine: Training Guide - Cuentas por Pagar (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Receivable (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Receivable (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Accounts Receivable	Global	USA
SyteLine: Training Guide - Accounts Receivable v8.03	Global	USA
SyteLine: Training Guide - Accounts Receivable v8.02	Global	USA
SyteLine: Training Guide - Accounts Receivable v8	Global	USA
SyteLine: Training Guide - Accounts Receivable v7 - 2	Global	USA
SyteLine: Training Guide - Accounts Receivable v7 - 1	Global	USA
SyteLine: Training Guide - Accounts Receivable v7 (Chinese)	Global	USA
SyteLine: Training Guide - Accounts Receivable v7 (Japanese)	Global	USA
SyteLine: Training Guide - Accounts Receivable v7 Selected Sections (French)	Global	USA
SyteLine: Training Guide - Accounts Receivable v7 Selected Sections (German)	Global	USA
SyteLine: Training Guide - Contabilità Clienti v7 (Italian)	Global	USA
SyteLine: Training Guide - Cuentas por Cobrar (Spanish)	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v8	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7 (Chinese)	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7 (Japanese)	Global	USA
SyteLine: Training Guide - Financial Reports Workshop v7 (Spanish)	Global	USA
SyteLine: Training Guide - Taller de Informes Financieros (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Multi-currency (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Multi-Currency (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Understanding Multi-Currency	Global	USA
SyteLine: Training Guide - Multi-Currency v8.03	Global	USA
SyteLine: Training Guide - Multi-Currency v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Credit Card Interface (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Credit Card Interface (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Credit Card Interface	Global	USA
SyteLine: Training Guide - Credit Card Interface v8.03	Global	USA

Course Name	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Excel Financial Reporting Toolset (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Excel Financial Reporting Toolset (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / Syteline: v9 Training Guide - Using the Excel Financial Reporting Toolset	Global	USA
Syteline: Training Guide - Excel Financial Reporting Toolset v8.03	Global	USA
Syteline: Training Guide - Excel Financial Reporting Toolset v8.02	Global	USA

Financial Management - eLearning courses

Course Name	Description	Hours	Course Links	
CloudSuite Business / CloudSuite Industrial: v9.01 GL tips for finding transactions and closing the year (2018-03 Webinar)	Are you finding it difficult to find the posted transactions for a certain type of transaction in a period, such as: Invoices, Sales, Deposits, Checks, or Vouchers? Do you want to avoid running into these three common errors when closing out revenues and expenses to retained earnings at year-end: (1) Posting the same closing transactions twice or three times, (2) Needing to delete year-end closing transactions, but finding they're mixed with others in the general journal, (3) Showing positive trial balances at the start of the new year, even though you ran the year-end utility. If so, watch this webinar where Infor instructor, Julie Rutherford, shares critical tips to help you quickly find posted transactions and avoid panicking during the year end-closing process. If you work in accounting, you won't want to miss this seminar.	1	Global	USA
CloudSuite Business / CloudSuite Industrial: v9.01 Using IDM to save time with invoices, POs, and vouchers (2017-10 Webinar)	This is a recording of a CloudSuite Tips webinar. Are you wasting time reprinting invoices or vendor POs? Do you want an easy way to find the invoices you sent to your customers? In this webinar, Michael Huston, one of Infor's principal software engineers, shows you how to use Infor Document Management to: (1) Automatically attach the invoices you printed to customers and orders, (2) Automatically attach the POs you printed to vendor and orders, (3) Drag and drop other documents to CloudSuite Industrial or CloudSuite Business, (4) Quickly find attached documents, and (5) Automatically scan vendor invoices and begin the vouchering process. When you know these tips, you'll be able to spend less time looking for information and more time getting your job done. If you work in customer service, purchasing, accounting, or IT, you don't want to miss this seminar.	1	Global	USA
CloudSuite Business / CloudSuite Industrial: v9.01 Early-pay Discounts and Vouchers Payable Tips and Tricks (2017-08 Webinar)	This is a recording of a CloudSuite Tips webinar. Are you missing out on early-pay discounts? Is your vouchers payable function continually getting messed up? Do you find yourself having to manually add negative voucher journal entries to debit returns? If so, you will want to attend this webinar to learn two tricks to help you never miss an early-pay discount again and avoid a mess with vouchers payable. In this webinar Infor instructor Colleen Griffiths shows you (1) the easy trick to make sure you never miss out on an early-pay discount again, unless of course, you choose to do so, and (2) the simple method that many users miss that will help keep your vouchers payable correct, automatically create the debit for returns you have vouchered, and eliminate a number of unnecessary inventory adjustments in cycle counts and physical inventories. Knowing these two tricks will help you save your company money, while you also save yourself a lot of time and extra work. If you	1	Global	USA
CloudSuite Business / CloudSuite Industrial: v9.01 Save time finding	This is a recording of a CloudSuite Tips webinar on how to quickly find invoices, vouchers, and payments.	1	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links
invoices, vouchers, and payments (2017-04 webinar)			
CloudSuite Business / CloudSuite Industrial: v9.01 Save hours using the costing workbench (2017-06 webinar)	This is a recording of a CloudSuite Tips webinar on what the costing workbench has been used for and how to use it.	1	Global USA

Financial Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers chart of accounts, journals, journal transactions, posting to the general ledger, journal and GL reporting, unit codes, multiple sets of books, basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Setting up various system parameters that support accounts receivable workflows. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up the Excel Financial Toolset and using it to build financial statements. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, and (2) General Ledger.	8	Global USA

Financial Management - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9	This instructor-led course covers cost types, purchase costing, BOM costing, job shop mfg. costing, process costing, and costing rollups. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1)	16	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links
Costing Foundation (v9.01.00)	Navigating the User Interface, (2) Managing Inventory, (3) Using Bills of Material and Engineering Change Notices, (4) Using Job Orders, and (5) Managing the General Ledger.		
CloudSuite Business / CloudSuite Industrial: v9 Managing Fixed Assets (v9.01.00)	This instructor led course covers fixed asset codes & tables; creating fixed assets; adding costs; depreciation schedules; posting depreciation; transfer assets; dispose assets; basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Navigating the Tax Interface	This course covers an introduction to the application's tax interface, including configuring the system to communicate with an external tax system, setting up the proper external tax code, and setting up tax codes for customers, ship-to's, and orders when applicable. The course is based on the Avatax tax solution, which is the hosted tax provider and does not require installation of additional third-party products. This training is for version: 9.00.30.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Multi-currency (v9.01.00)	This instructor-led course covers setting up and using multi-currency. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Managing the General Ledger, (3) Using Customer Service/Order Entry, (4) Using Accounts Receivable, (5) Using Purchase Orders and Requisitions, and (6) Using Accounts Payable.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Credit Card Interface (v9.01.00)	This instructor-led course covers setting up and using the credit card interface. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	4	Global USA

Human Capital Management - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.01) - Self-directed Learning	This course covers human resources functionality , including how to manage organization, applicant, employee, position, payroll, and benefit information. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.00) (eLearning)	This eLearning course covers human resources functionality , including how to manage: Organization Applicant Employee Position Payroll Benefit information	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Payroll (v9.01) - Self-directed Learning	This course introduces the payroll functionality in the system, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.00.30). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Payroll (v9.00) (eLearning)	This eLearning course introduces the payroll functionality in the system, including how to set up and manage: Payroll Employee Pay rates Tax codes Direct deposit information	4	Global USA

Human Capital Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Human Resources (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Human Resources (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Human Resources	Global USA
SyteLine: Training Guide - Human Resources v8.03	Global USA
SyteLine: Training Guide - Human Resources v8.02	Global USA
SyteLine: Training Guide - Human Resources v8	Global USA
SyteLine: Training Guide - Human Resources v7	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Payroll (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Payroll (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Payroll	Global USA
SyteLine: Training Guide - Payroll v9	Global USA
SyteLine: Training Guide - Payroll v8.03	Global USA
SyteLine: Training Guide - Payroll v8.02	Global USA
SyteLine: Training Guide - Payroll v8	Global USA
SyteLine: Training Guide - Payroll v7	Global USA

Human Capital Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.01.00) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers managing organization, applicant, employee, position, payroll, and benefit information. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Payroll (v9.01.00) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up and managing payroll, employee, pay rates, tax codes, and direct deposit information. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	4	Global USA

Multi-Site - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Configuring Multi-site (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Configuring Multi-site	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Multi-site (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Multi-site	Global USA
SyteLine: Training Guide - Multi-site Workshop Overview v8.03	Global USA
SyteLine: Training Guide - Multi-site Workshop Overview v8	Global USA
SyteLine: Training Guide - Multi-Site - Workshop 1: Setting Up Multi-Currency and Multi-Site v7	Global USA
SyteLine: Training Guide - Multi-Site - Workshop 2: Sales, Receivables and Finance v7	Global USA
SyteLine: Training Guide - Multi-Site - Workshop 3: Materials, Purchasing and Payables v7	Global USA

Multi-Site - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Configuring Multi-site (v9.01.00)	This instructor-led course covers common use cases, advanced configuration, key fields, & data mapping for multi-site processes BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Multi-site (v9.01.00)	This instructor-led course covers setting up entities, reporting hierarchies, parameters; shared customers, items, vendors; planning; replication; financial reporting. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	12	Global USA

Performance Management - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite and DataViews (v9.01) - Self-directed Learning	This course covers the tools and capabilities of the system Workbench Suite by providing hands-on practice with key features of the application. Students will gain experience with DataViews, Data Search, DataView Actions, and critical numbers and will explore options for implementing workbenches in their organizations. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). Optional: CloudSuite Industrial: Foundation 101 (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite (v9.00) (eLearning)	This eLearning course covers the tools and capabilities of the system Workbench Suite by providing hands-on practice with key features of the application. Learners will gain experience with DataViews, Data Search, DataView Actions, and critical numbers. They will explore options for implementing workbenches in their organizations. This training is for versions 9.00.20 and all previous versions.	4.75	Global USA
SyteLine: v7 Business Intelligence	A video version of the standard course. For more information, see the training guide.	0.75	Global USA

* Instructor-led training available at a reduced cost with the membership.

Performance Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Workbench Suite and DataViews (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Workbench Suite (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / Syteline: v9 Training Guide - Using the Workbench Suite	Global USA
Syteline: Training Guide - Workbench Suite v8.03	Global USA
Syteline: Training Guide - Business Process Management v7	Global USA
Syteline: Training Guide - Business Intelligence - Administration v8	Global USA
Syteline: Training Guide - Business Intelligence - Impromptu Report Writer v8	Global USA
Syteline: Training Guide - Business Intelligence - Power Play User v8	Global USA
Syteline: Training Guide - Business Intelligence - Transformer v8	Global USA
Syteline: Training Guide - Business Intelligence - Administration v7	Global USA
Syteline: Training Guide - Business Intelligence - Extra Training Files v7 and v8	Global USA
Syteline: Training Guide - Business Intelligence - Impromptu Report Writer v7	Global USA
Syteline: Training Guide - Business Intelligence - Power Play User v7	Global USA
Syteline: Training Guide - Business Intelligence - Transformer v7	Global USA

Performance Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite and DataViews (v9.01.00) - Instructor-assisted	This is an instructor-assisted course that brings you the best features of both live and self-directed learning. An instructor will be available to answer your questions as needed, and you have the flexibility to complete learning when it best fits your schedule. If you register for this course, you will also need to register for the self-directed companion to this course. See the attached course description for details. This course covers setting up DataViews, Data Search, DataView Actions, and critical numbers. Options for implementing workbenches. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA

Production Management - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Projects (v9.00) (eLearning)	This eLearning course covers: Setting up parameters Creating estimate projects Creating projects for which actual cost will accumulate Analyzing percent of completion to view costs Planning for and issuing project resources Applying labor Linking purchase orders or requisitions Cross-referencing to a job order Capturing costs Performing cost analysis at various levels of detail How to create revenue milestones and recognize revenue for a project	6.75	Global USA
Syteline: v8 Projects (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	3	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v9 Using Advanced Planning & Scheduling (APS) (v9.01) - Self-directed Learning	This course teaches the student how to plan demand and supply using Advanced Planning & Scheduling (APS). Students will learn the critical APS forms, fields, procedures, and processes, which will give them sufficient knowledge to continue learning about more advanced settings and begin the process of implementing APS in their specific planning and scheduling situation. This course is designed for version 9.01.00 of the software, but almost all of the lesson material applies to earlier versions as well. Prerequisite knowledge: This is an advanced course. You must have either taken or have a hands-on knowledge of the material in the following courses before taking this class: CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface; CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials & Engineering Change Notices; CloudSuite Industrial: v9 Using Job Orders; CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry.	16	Global	USA
SyteLine: v8 APS (v8.03)	A video version of the standard course. For more information, see the training guide.	13	Global	USA
SyteLine: v8 APS and Scheduling (v8.00 - 8.02)	A video version of the standard course. For more information, see the training guide.	11	Global	USA
SyteLine: v7 APS and Scheduling	A video version of the standard course. For more information, see the training guide.	8	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Shop Floor (v9.01) - Self-directed Learning	This course covers CloudSuite Industrial Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Shop Floor (v9.00) (eLearning)	This eLearning course covers CloudSuite Industrial / SyteLine Factory Track - Shop Floor functionality including: Performing labor and material transactions Creating and managing a Kanban system Viewing and interpreting information and status	4	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.01) - Self-directed Learning	This course covers basic setup and functionality of Factory Track - Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within CloudSuite Industrial. This training is for versions: 9.01.00 and all previous versions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.00) (eLearning)	This eLearning course covers basic set up and functionality of Factory Track-Warehouse Mobility. Using simulated mobile scanners, learners perform common warehouse transactions and view transactional data within SyteLine.	4.5	Global	USA
CloudSuite Industrial: v9 Using Job Orders (v9.01) - Self-directed Learning	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Job Orders (v9.00) (eLearning)	This eLearning course covers: Creating a job bill of material (BOM) Setting up job defaults Creating job orders Issuing materials to jobs Entering and posting job transactions Backflushing Posting finished goods to inventory Various tools the system offers for helping plan work	6.75	Global	USA
SyteLine: v8 Job Shop Mfg (v8.03)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to	4	Global	USA

Course Name	Description	Hours	Course Links	
	inventory, and the various tools the system offers for helping plan work.			
SyteLine: v8 Job Shop Mfg (v8.00 - 8.02)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.	3	Global	USA
SyteLine: v7 Job Shop Mfg	A video version of the standard course. For more information, see the training guide.	2.25	Global	USA
CloudSuite Industrial: v9 Using Material Requirements Planning (v9.00) (eLearning)	This course covers Material Requirements Planning (MRP) processes, including setting up items for MRP, setting up a BOM, forecasting, running the MRP activity, creating a master production schedule (MPS), setting MRP parameters, and firming planned orders.	5.25	Global	USA
SyteLine: v8 Material Requirements Planning (v8.00 - 8.03)	Planning demands using MRP, including forecasts and MPS.	4.25	Global	USA
SyteLine: v7 MRP	A video version of the standard course. For more information, see the training guide.	3	Global	USA
CloudSuite Industrial: v9 Using Production Schedules and JIT/Kanban (v9.00) (eLearning)	This eLearning course covers: The repetitive production control system Factors to consider for its implementation Setup for repetitive manufacturing Use of operation control points and backflushing Creating a standard and production schedule BOMs Developing and implementing a production schedule The repetitive manufacturing processing	5	Global	USA
SyteLine: v8 Repetitive Mfg (v8.00 - 8.03)	Creating and processing production schedules plus entering work center and JIT transactions.	2.75	Global	USA
SyteLine: v7 Repetitive Mfg	A video version of the standard course. For more information, see the training guide.	3	Global	USA
SyteLine: v8 Scheduler (v8.03)	A video version of the standard course. For more information, see the training guide.	6.5	Global	USA

Production Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Projects (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Projects (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Projects	Global USA
SyteLine: Training Guide - Projects v8.03	Global USA
SyteLine: Training Guide - Projects v8.02	Global USA
SyteLine: Training Guide - Projects v8	Global USA
SyteLine: Training Guide - Projects v7	Global USA
SyteLine: Training Guide - Gestion à l'Affaire (PRJ) v7 (French)	Global USA
SyteLine: Training Guide - Progetti v7 (Italian)	Global USA
SyteLine: Training Guide - Projects v7 (Chinese)	Global USA
SyteLine: Training Guide - Projects v7 (German)	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Course Links	
SyteLine: Training Guide - Projects v7 (Japanese)	Global	USA
SyteLine: Training Guide - Projects v7 (Spanish)	Global	USA
SyteLine: Training Guide - Proyectos de SyteLine (Spanish) v7x	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Advanced Planning and Scheduling (APS) (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Advanced Planning & Scheduling (APS) (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 - Training Guide - Using Advanced Planning & Scheduling (APS)	Global	USA
SyteLine: Training Guide - Adv Planning and Scheduling v9	Global	USA
SyteLine: Training Guide - Adv Planning and Scheduling Workshop v9.00	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.03	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) Workshop v8.03	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.02	Global	USA
SyteLine: Training Guide - APS & Scheduling Workshop v8.02	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.01	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.00	Global	USA
SyteLine: Training Guide - APS & Scheduling Workshop v8	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Reference [used in the APS workshop] v7	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 - 1	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 - 2	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 - 3	Global	USA
SyteLine: Training Guide - Planning Adv Planning & Scheduling (APS) - Workshop v7 - 2	Global	USA
SyteLine: Training Guide - Planning Adv Planning & Scheduling (APS) - Workshop] v7 - 1	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (French)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (German)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (Japanese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7 (Spanish)	Global	USA
SyteLine: Training Guide - Planeación y Programación Avanzadas (APS) (Spanish)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Reference [used in the APS workshop] v7.04 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Reference [used in the APS workshop] v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7.04 (Chinese)	Global	USA
SyteLine: Training Guide - Adv Planning & Scheduling (APS) - Workshop v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Planning used in Adv Planning & Scheduling (APS) - Workshop v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v703 (German)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Chinese)	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Course Links	
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (French)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (German)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Japanese)	Global	USA
SyteLine: Training Guide - Planning [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Spanish)	Global	USA
SyteLine: Training Guide - Co-Products and By-Products v9	Global	USA
SyteLine: Training Guide - Co-products & By-products v8.03	Global	USA
SyteLine: Training Guide - Co-products & By-products v8	Global	USA
SyteLine: Training Guide - Co-Products & By-Products v7	Global	USA
SyteLine: Training Guide - Co-Prodotti e By-Product v7 (Italian)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Shop Floor (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Shop Floor (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Shop Floor	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Time Track (v9.01.00)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Time Track	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Warehouse Mobility (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Factory Track - Warehouse Mobility (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Warehouse Mobility	Global	USA
SyteLine: Training Guide - Warehouse Mobility v8.03	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Job Orders (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Job Orders (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Job Orders	Global	USA
SyteLine: Training Guide - Job Shop Mfg v8.03	Global	USA
SyteLine: Training Guide - Outside Process Management v8.03	Global	USA
SyteLine: Training Guide - Job Shop Mfg v8.02	Global	USA
SyteLine: Training Guide - Job Shop Mfg v8	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7	Global	USA
SyteLine: Training Guide - Fabricación de Trabajo en Taller (Spanish)	Global	USA
SyteLine: Training Guide - Gestion de la Fabrication AR OF (JOBS) v7 (French)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Chinese)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (German)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Italian)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Japanese)	Global	USA
SyteLine: Training Guide - Job Shop Mfg v7 (Spanish)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Material Requirements Planning (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Material Requirements Planning (v9.00.30)	Global	USA

Course Name	Course Links	
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Material Requirements Planning	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v8.03	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v8.02	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v8	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (Chinese)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (French)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (German)	Global	USA
SyteLine: Training Guide - Material Requirements Planning (MRP) v7 (Japanese)	Global	USA
SyteLine: Training Guide - Pianificazione v7 (Italian)	Global	USA
SyteLine: Training Guide - Planeación de Requerimientos de Materiales (MRP) (Spanish)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Production Schedules and JIT/Kanban (v9.01.00)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using Production Schedules and JIT/Kanban (v9.00.30)	Global	USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Production Schedules and JIT/Kanban	Global	USA
SyteLine: Training Guide - Repetitive Mfg v8.03	Global	USA
SyteLine: Training Guide - Repetitive Mfg v8.02	Global	USA
SyteLine: Training Guide - Repetitive Mfg v8	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 - 1	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 - 2	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7.04 (Japanese)	Global	USA
SyteLine: Training Guide - Fabricación Repetitiva (Spanish)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (Chinese)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (French)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (German)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (Japanese)	Global	USA
SyteLine: Training Guide - Repetitive Mfg v7 (Spanish)	Global	USA
CloudSuite Industrial: v9 Training Guide - Using the Scheduler (v9.00.30)	Global	USA
SyteLine: Training Guide - Scheduler v9	Global	USA
SyteLine: Training Guide - Scheduler Workshop v9	Global	USA
SyteLine: Training Guide - Scheduler v8.03	Global	USA
SyteLine: Training Guide - Scheduler Workshop v8.03	Global	USA
SyteLine: Training Guide - Scheduling v8.02	Global	USA
SyteLine: Training Guide - Scheduling Workshop v8.02	Global	USA
SyteLine: Training Guide - Scheduling v8	Global	USA
SyteLine: Training Guide - Scheduling v8.00	Global	USA

Course Name	Course Links
SyteLine: Training Guide - Scheduling Workshop v8	Global USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7.03 (German)	Global USA
SyteLine: Training Guide - Scheduling - Adv Planning & Scheduling (APS) - Workshop v7 - 1	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7	Global USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7 (German)	Global USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Japanese)	Global USA
SyteLine: Training Guide - Scheduling [used in Adv Planning & Scheduling (APS) - Workshop] v7 (Spanish)	Global USA
SyteLine: Training Guide - Scheduling -Adv Planning & Scheduling (APS) - Workshop v7 - 2	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7.04 (Chinese)	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7.04 (French)	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7.04 (Japanese)	Global USA
SyteLine: Training Guide - Schedulazione v7 (Italian)	Global USA
SyteLine: Training Guide - Scheduling - Reference [used in the APS & MRP workshops] v7 (Chinese)	Global USA

Production Management - eLearning courses

Course Name	Description	Hours	Course Links
CloudSuite Industrial: v9.01 How to Stop Releasing Jobs That Are Short Components (2018-04 Webinar)	Are you wasting time picking and restocking because you don't have a full set of materials for your job. Or picking and storing partial sets? Or picking, getting to work, and then having to stop because you don't have what you need? If so, learn the powerful APS feature that will let you know you're planned jobs are ready to be released to the shop floor. In this webinar, you'll learn about: the Ready flag and the Component Shortages APS form. If you work in planning or production management, you don't want to miss this seminar.	1	Global USA
CloudSuite Business / CloudSuite Industrial: v9.01 How to Stop Drowning in a Sea of WIP (2017-12 Webinar)	This is a recording of a special CloudSuite Tips webinar for learning library subscribers. Are you up to your eyeballs in WIP on the shop floor? Are you failing to hit your on-time shipment targets? If so, you'll want to hear Jim Black, an Infor consulting director and former planner and production supervisor, relate the story of his time at 3M managing the narrow belts line, and how he was failing to meet his on-time shipment targets, getting heat from management, and then made a critical discovery that not only shot his on-time delivery way up, but it also reduced their lead times and WIP by more than 80%. If you work in planning or production management, and especially if you are planning with APS, you do not want to miss this webinar.	1	Global USA
CloudSuite Business / CloudSuite Industrial: v9.01 Save hours each week with the Material Planners Workbench (2017-02 webinar)	This is a recording of a CloudSuite Tips webinar on how to quickly generate purchase orders, transfer orders, and jobs when using APS or MRP.	1	Global USA

Production Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Industrial: v9 Using Advanced Planning & Scheduling (APS) (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers how to plan and schedule your site, including modeling the site; planning customer orders, forecasts, and MPS; looking for trouble, resolving on-time delivery issues; creating new supplies; reviewing and printing the shop floor schedule; plus other planning and scheduling parameters. BEFORE YOU TAKE THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Managing Inventory, (3) Using Bills of Material and Engineering Change Notices, (4) Using Job Orders.	8	Global USA
CloudSuite Industrial: v9 Using Factory Track - Shop Floor (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up and using Shop Floor. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up and using Warehouse Mobility. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Industrial: v9 Using Job Orders (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.	8	Global USA

Production Management - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Projects (v9.01.00)	This instructor-led course covers setting up parameters, creating estimate projects, creating projects for which actual cost will accumulate, analyzing percent of completion to view costs, planning for and issuing project resources, applying labor, linking purchase orders or requisitions, cross-referencing to a job order, capturing costs, and performing cost analysis at various levels of detail. The course concludes with how to create revenue milestones and recognize revenue for a project. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using Job Orders, (3) Costing Foundation, (4) Using Accounts Payable, and (5) Using Accounts Receivable.	8	Global USA
CloudSuite Industrial: v9 Using Factory Track - Time Track (v9.01.00)	This instructor-led course covers setting up and using Time Track. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v9 Using Material Requirements Planning (v9.01.00)	This instructor-led course covers setting up items and BOMs for MRP, forecasting, running the MRP activity and viewing planning data, exception messages, using a master production schedule (MPS), setting MRP parameters, and firming planned orders. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface (2)Using Job Orders	8	Global	USA
CloudSuite Industrial: v9 Using Production Schedules and JIT/Kanban	This course provides an overview of the repetitive production control system and lists the factors to consider for its implementation. It also covers the setup for repetitive manufacturing, the use of operation control points and backflushing, creation of standard and production schedule BOMs, development and implementation of a production schedule, and the repetitive manufacturing processing.	8	Global	USA
CloudSuite Industrial: v9 Using the Scheduler	This course covers topics such as setting up job priorities and scheduling jobs, identifying on-time completion issues, and setting up, assigning, and manually creating batches. This training is for version 9.00.30.	16	Global	USA

Quality Management - Self-directed Learning

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Customer (v9.01) - Self-directed Learning	This course introduces the Quality Control Solution (QCS) – Customer module and how to identify, track, and control quality information for products being shipped to customers; including customer complaints returns, and certificates of conformance. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface (2) Customer Service Order Entry. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Business / CloudSuite Industrial: Using Customer Service Order Entry (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	6	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Enterprise (v9.01) (eLearning)	This course covers setting up and using QCS -Enterprise. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	4.25	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - In Process (v9.01) - Self-directed Learning	This course covers the various QCS processes involved in managing Work in Process (WIP) material inventory primarily as it relates to handling defective parts, including the automated processing of test results. Test results, disposition procedures, Material Review Requests (MRR), and Corrective Action Requests (CAR) are included in the course. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using Job Orders and (3) Using Production Schedules and JIT/Kanban. Prerequisite Courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Industrial: Using Job Orders (9.01.00); CloudSuite Industrial: Using Production Schedules and JIT/Kanban (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Supplier	This course covers how users review and report on material quality purchased items and items returned to the vendors. Purchase Order (PO) Receiving, Vendor Return Material Authorizations (VRMA), inspection, test results, disposition, Material Review Requests (MRR),	8	Global	USA

Course Name	Description	Hours	Course Links
(v9.01) - Self-directed Learning	Corrective Action Requests (CAR), and Vendor Vouchers and Adjustments are included in the course. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Managing Inventory, (3) Using Purchase Orders and Requisitions, and (4) Using Return Material Authorizations. Prerequisites Courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Business / CloudSuite Industrial: Managing Inventory (9.01.00); CloudSuite Business / CloudSuite Industrial: Using Purchase Orders and Requisitions (9.01.00); CloudSuite Business / CloudSuite Industrial: Using Return Material Authorizations (9		

Quality Management - Training Guides

Course Name	Course Links
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Customer (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Customer (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solution (QCS) - Customer	Global USA
SyteLine: Training Guide - Quality Control Solution (QCS) - Customer v8.03	Global USA
SyteLine: Training Guide - QCS: Cliente - Actividades (Spanish)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Enterprise (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Enterprise (9.00.30)	Global USA
SyteLine: Training Guide - Quality Control Solution (QCS) - Enterprise v8.03	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - In Process (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - In Process (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solution (QCS) - In Process	Global USA
SyteLine: Training Guide - Quality Control Solution (QCS) - Supplier & In Process v8.03	Global USA
SyteLine: Training Guide - En Proceso de QCS - Actividades (Spanish)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Supplier (v9.01.00)	Global USA
CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Supplier (v9.00.30)	Global USA
CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solutions (QCS) - Supplier	Global USA
SyteLine: Training Guide - Proveedor de QCS - Actividades (Spanish) v7x	Global USA

Quality Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Customer (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up and using QCS - Customer. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the	6	Global USA

Course Name	Description	Hours	Course Links	
	information in them: (1) Navigating the User Interface (2) Customer Service Order Entry.			
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - In Process (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up and using QCS - In process. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface and (2) Using Job Orders or Using Production Schedules and JIT/Kanban.	8	Global	USA
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Supplier (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers reviewing and reporting on material quality purchased items and items returned to the vendors. Purchase Order (PO) Receiving, Vendor Return Material Authorizations (VRMA), inspection, test results, disposition, Material Review Requests (MRR), Corrective Action Requests (CAR), and Vendor Vouchers and Adjustments. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Managing Inventory, (3) Using Purchase Orders and Requisitions, and (4) Using Return Material Authorizations. For more information about the Campus Plus membership, click here	8	Global	USA

Quality Management - Instructor-led courses*

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Enterprise (v9.01.00)	This instructor-led course covers setting up and using QCS - Enterprise. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global	USA

Release Updates - Self-directed Learning

Course Name	Description	Hours	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 New Features (v9.01) (eLearning)	This eLearning course covers Budget/Plan Import and Export	0.25	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 New Features Overview (v9.00.30)	An overview of the new v9.00.30 enhancements for APS, Costing, Pricing, Finance, Multi-site, and other miscellaneous features.	1.25	Global	USA
SyteLine: v8 What's New (v8.03.10)	An overview of the new features in the release.	2.25	Global	USA
SyteLine: v8 New Features - Spanish (v8.03)	A video version of the standard course. For more information, see the training guide.	4.5	Global	USA
SyteLine: v8 What's New (v8.03)	An overview of the new features in the release.	1.75	Global	USA
SyteLine: v7 Enhancements v7.05	A video version of the standard course. For more information, see the training guide.	0.25	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
SyteLine: v7 What's New v7.05	A video overview the new features for the release.	0.25	Global	USA
SyteLine: v7 What's New v7.03	A video overview the new features for the release.	1.25	Global	USA
SyteLine: v9 Process Manufacturing	Overview of the CloudSuite Industry Pack - Process. This will provide informaiton on setup and execution of the module.	0.25	Global	USA

Release Updates - Training Guides

Course Name	Course Links
SyteLine: Training Guide - What's New v9 - APS	Global USA
SyteLine: Training Guide - What's New v9 - Costing and Pricing	Global USA
SyteLine: Training Guide - What's New v9 - Financial Enhancements	Global USA
SyteLine: Training Guide - What's New v9 - Miscellaneous Enhancements	Global USA
SyteLine: Training Guide - What's New v9 - Multi-Site Enhancements	Global USA
SyteLine: Training Guide - Printing Industry Pack Release Notes v8.03	Global USA
SyteLine: Training Guide - What's New v8.02.00	Global USA
SyteLine: Training Guide - What's New v8.01.10	Global USA
SyteLine: Training Guide - Enhancements v7.03	Global USA
SyteLine: Training Guide - v7 - Country Pack for Bulgaria	Global USA
SyteLine: Training Guide - v7 - Country Pack for Bulgaria (English)	Global USA
SyteLine: Training Guide - v7 - Country Pack for China	Global USA
SyteLine: Training Guide - v7 - Country Pack for China (English)	Global USA
SyteLine: Training Guide - v7 - Country Pack for Thailand	Global USA
SyteLine: Training Guide - v7 - Country Pack for Thailand (English)	Global USA
SyteLine: Training Guide - v7 - Country Pack Localization Documentation	Global USA
SyteLine: Training Guide - Diferencias de MRP para Syteline v7.04 (Spanish)	Global USA
SyteLine: Training Guide - Country Pack Ara México: Guía de Implementación de Mejoras (Spanish)	Global USA
SyteLine: Training Guide - Country Packs de SyteLine (Spanish)	Global USA

Release Updates - eLearning courses

Course Name	Description	Hours	Course Links	
CloudSuite Industrial: v10.00 What's New in v10 (2018-08 Webinar)	This is a recording of a CloudSuite Tips webinar where we cover improvements to functional areas including: Accounting, Order Entry, Inventory, Planning, Projects, Reporting, and System Administration. If you're thinking about upgrading or just want an overview of what's new, you won't want to miss it.	1.5	Global	USA

Sales and Order Management - Self-directed Learning

Course Name	Description	Hours	Course Links	
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.01) - Self-directed Learning	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality. Prerequisites: User Interface Part 1: Finding and working with forms; User Interface Part 2: Finding and displaying records; User Interface Part 3: Adding, editing, and deleting records; User Interface Part 4: Additional records management; CloudSuite Business / CloudSuite Industrial: Using Customer Service/Order Entry; CloudSuite Industrial /Foundation 101 (recommended, but not required). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.01) (eLearning)	This instructor-led course covers inventory planning, customer order item reservations, advanced shipping transactions, credit memos, commission structures, and promotional pricing and rebate programs. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface (2) Using Customer Service/ Order Entry	5	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.00) (eLearning)	This course covers advanced order entry processes, including: Managing inventory Reserving inventory Pricing items Using sales tax systems Processing orders and credits Adjusting prices Creating progressive bills Setting up and processing commissions, promotional pricing, and rebates Using surcharge functionality	6.5	Global	USA
SyteLine: v8 Advanced Order Entry (v8.02 - 8.03)	This course covers pricing, invoice adjustments, commissions, progressive billing, credit returns, order processing, and taxes.	1.5	Global	USA
SyteLine: v8 Adv Order Entry (v8.00 - 8.01)	A video version of the standard course. For more information, see the training guide.	1.5	Global	USA
SyteLine: v7 Adv Order Entry	A video version of the standard course. For more information, see the training guide.	1.75	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management (v9.00) (eLearning)	This eLearning course introduces Syteline's Customer Relationship Management. Topics include: How to set up supporting files Creating and maintaining contacts, prospects and customers Creating leads and opportunities Creating marketing campaigns Using the Salesperson Home form How to integrate and sync Outlook to Customer Relationship Management	4.25	Global	USA
SyteLine: v8 Customer Relationship Management (v8.03)	A video version of the standard course. For more information, see the training guide.	0.75	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.01) - Self-directed Learning	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.00) (eLearning)	This eLearning course covers: Creating customer records Setting up customer order parameters Creating, shipping, and invoicing customer orders Basic customer service activities Using the Customer Service Home form	7.5	Global	USA
SyteLine: v8 Customer Service and Order Entry (v8.03)	This course covers creating and processing regular and blanket customer orders.	1.5	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
SyteLine: v8 Customer Service and Order Entry (v8.00 - 8.02)	This course covers creating and processing regular and blanket customer orders.	2.5	Global	USA
SyteLine: v7 Cust Serv/Order Entry	A video version of the standard course. For more information, see the training guide.	1	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations (v9.01) - Self-directed Learning	This course covers learning the basic return material authorizations (RMAs) functionality to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or crossreferencing to service repair orders (SROs) for repair are also covered. Prerequisite Courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations (v9.00) (eLearning)	This eLearning course covers learning the basic return material authorizations (RMAs) functionality in the system to: Perform authorization of customer returns Receive returned materials back into inventory Process RMA replacements and repairs Issue and post RMA credit memos Set system RMA parameters Define RMA-related codes The new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.	4.5	Global	USA
SyteLine: v8 Return Material Authorization (v8.03)	This course covers learning the basic return material authorizations (RMAs) functionality in the system to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.	0.75	Global	USA

Sales and Order Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Order Entry (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Order Entry (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide – Using Advanced Order Entry	Global USA
SyteLine: Training Guide - Rebates v9	Global USA
SyteLine: Training Guide - Adv Order Entry v8.03	Global USA
SyteLine: Training Guide - Point of Sale v8.03	Global USA
SyteLine: Training Guide - Adv Order Entry v8.02	Global USA
SyteLine: Training Guide - Adv Order Entry v8	Global USA
SyteLine: Training Guide - Adv Order Entry v7	Global USA
SyteLine: Training Guide - Adv Customer Order Entry v7 (Chinese)	Global USA

Course Name	Course Links	
SyteLine: Training Guide - Adv Customer Order Entry v7 (German)	Global	USA
SyteLine: Training Guide - Adv Customer Order Entry v7 (Spanish)	Global	USA
SyteLine: Training Guide - Adv Order Entry v7 (Japanese)	Global	USA
SyteLine: Training Guide - Gestion des Commandes Clients/Utilisation (AOE) v7 (French)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Relationship Management (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Relationship Management (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Customer Relationship Management	Global	USA
SyteLine: Training Guide - Customer Relationship Management (CRM) v8.02	Global	USA
SyteLine: Training Guide - Customer Relationship Management (CRM) v8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Service/Order Entry (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Service/Order Entry (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Customer Service/Order Entry	Global	USA
SyteLine: Training Guide - Customer Service/Order Entry v8.03	Global	USA
SyteLine: Training Guide - Pick, Pack, and Ship v8.03	Global	USA
SyteLine: Training Guide - Customer Service/Order Entry v8.02	Global	USA
SyteLine: Training Guide - Customer Service/Order Entry v8	Global	USA
SyteLine: Training Guide - Customer Order Entry - Customer Service	Global	USA
SyteLine: Training Guide - Customer Order Entry v7	Global	USA
SyteLine: Training Guide - Clients/Gestion des Centes (COE) v7 (French)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (Chinese)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (German)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (Japanese)	Global	USA
SyteLine: Training Guide - Customer Order Entry v7 (Spanish)	Global	USA
SyteLine: Training Guide - Entrada de Orden Avanzada (Spanish)	Global	USA
SyteLine: Training Guide - Entrada de Orden de Cliente/Servicio al Cliente (Spanish)	Global	USA
SyteLine: Training Guide - Ordini di Vendita Servizio Clienti v7 (Italian)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Return Material Authorizations (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Return Material Authorizations (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Return Material Authorizations	Global	USA
SyteLine: Training Guide - Return Material Authorization v8.03	Global	USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Course Links
SyteLine: Training Guide - Return Material Authorization v8.02	Global USA
SyteLine: Training Guide - Return Material Authorization v8	Global USA
SyteLine: Training Guide - RMA Extensions v8	Global USA
SyteLine: Training Guide - Return Material Authorization v7	Global USA
SyteLine: Training Guide - Autorización de Devolución de Material (Spanish)	Global USA
SyteLine: Training Guide - Autorizzazione Reso Materiale ARM v7 (Italian)	Global USA
SyteLine: Training Guide - Gestion des Autorisations de Retour de Marchandises (RMA) v7 (French)	Global USA
SyteLine: Training Guide - Return Material Authorization v7 (Chinese)	Global USA
SyteLine: Training Guide - Return Material Authorization v7 (German)	Global USA
SyteLine: Training Guide - Return Material Authorization v7 (Japanese)	Global USA
SyteLine: Training Guide - Return Material Authorization v7 (Spanish)	Global USA

Sales and Order Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.01.00) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers inventory planning, customer order item reservations, advanced shipping transactions, credit memos, commission structures, and promotional pricing and rebate programs. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface (2) Using Customer Service/ Order Entry.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home. Pick, pack, and ship functionality. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations (v9.01.00) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers authorize customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes. RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair. Basic configuration. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using Customer Service\Order Entry. For more information about the Campus Plus membership,	8	Global USA

Sales and Order Management - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management (v9.01.00)	This instructor led course covers setting up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, and creating marketing campaigns. Integrate and sync Outlook to SyteLine's Customer Relationship Management. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	4	Global USA

Service Management - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.01) - Self-directed Learning	This course introduces the processes for setting up and using incidents, service orders and scheduling, and contracts. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, and (2) Inventory. Prerequisite courses: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00); CloudSuite Business / CloudSuite Industrial: Managing Inventory (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.00) (eLearning)	This eLearning course covers setting up and using: Incidents Service orders and scheduling Contracts Basic configuration	7	Global USA

Service Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Plant Maintenance (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Plant Maintenance (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Advanced Plant Maintenance	Global USA
SyteLine: Training Guide - Adv Plant Maintenance v8.03	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Service (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Service (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Service	Global USA
SyteLine: Training Guide - Field Service Plus - Contracts v8.03	Global USA
SyteLine: Training Guide - Field Service Plus - Incidents v8.03	Global USA
SyteLine: Training Guide - Field Service Plus - Mobile Solution v8.03	Global USA
SyteLine: Training Guide - Field Service Plus - Service Orders and Scheduling v8.03	Global USA
SyteLine: Training Guide - Manual de Capacitación de FS Plus (Spanish)	Global USA

* Instructor-led training available at a reduced cost with the membership.

Service Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.01.00) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers setting up and using incidents, service orders and scheduling, and contracts. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, and (2) Inventory.	8	Global USA

Service Management - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Plant Maintenance (v9.01.00)	This instructor-led course covers creating and escalating incidents, creating units and service items, creating partners, and creating service order templates, and service request orders (SROs). Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	6	Global USA

Supply Chain Management - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.01) - Self-directed Learning	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items. Prerequisites: CloudSuite Business / CloudSuite Industrial: Navigating the User Interface (9.01.00). This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.00) (eLearning)	This eLearning course covers basic inventory management functions, including: Setting inventory control parameters Creating inventory items Using lot and serial number tracking Using inventory forms and reports to monitor inventory status Performing inventory cycle counts and physical inventory counts Completing miscellaneous inventory transactions Creating, shipping, and receiving transfer order items	7.75	Global USA
SyteLine: v8 Inventory Control (v8.03)	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items.	9.5	Global USA
SyteLine: v8 Inventory Control (v8.00 - 8.02)	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items.	2	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
SyteLine: v7 Inventory Ctrl	A video version of the standard course. For more information, see the training guide.	3.75	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.01) - Self-directed Learning	This course covers fundamental purchasing functionality, including planning for purchase orders, setting up vendors, generating purchase order requisitions, generating regular and blanket purchase orders, processing change orders and drop shipments, receiving purchase orders, and generating vouchers. BEFORE TAKING THIS COURSE, you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.00) (eLearning)	This eLearning course covers: Vendors Purchase orders Blanket purchase orders Purchase order requisitions Basic configuration	4.75	Global	USA
SyteLine: v8 Purchasing (v8.03)	Vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.	1.5	Global	USA
SyteLine: v8 Purchasing (v8.00 - 8.02)	Vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.	2.5	Global	USA
SyteLine: v7 Purchasing	A video version of the standard course. For more information, see the training guide.	1.5	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote (v9.01) - Self-directed Learning	This instructor-led course covers creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ. Basic configuration. BEFORE TAKING THIS COURSE ,you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface and (2) Purchase Orders and Requisitions. This course includes a workbook, demonstrations, lab on demand, reference materials, and social collaboration.	8	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote (v9.00) (eLearning)	This eLearning course covers the fundamentals of the Request for Quote (RFQ) module, including: Creating an RFQ Distributing an RFQ Selecting a vendor Closing an RFQ	3.5	Global	USA

Supply Chain Management - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Configuring Portals - Vendor	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Inventory (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Inventory (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Inventory	Global USA
SyteLine: Training Guide - Inventory Control v8.03	Global USA
SyteLine: Training Guide - Inventory Control v8.02	Global USA
SyteLine: Training Guide - Inventory v8	Global USA
SyteLine: Training Guide - Inventory v7	Global USA
SyteLine: Training Guide - Inventory v7.04 (Japanese)	Global USA
SyteLine: Training Guide - Gestion des Stocks (IC) v7 (French)	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Course Links	
SyteLine: Training Guide - Gestione Magazzino v7 (Italian)	Global	USA
SyteLine: Training Guide - Inventario (Spanish)	Global	USA
SyteLine: Training Guide - Inventory Control v7 (German)	Global	USA
SyteLine: Training Guide - Inventory Control v7 (Japanese)	Global	USA
SyteLine: Training Guide - Inventory Control v7 (Spanish)	Global	USA
SyteLine: Training Guide - Inventory v7 (Chinese)	Global	USA
SyteLine: Training Guide - Lista de Materiales (Spanish)	Global	USA
SyteLine: Training Guide - Data Collection v8	Global	USA
SyteLine: Training Guide - Data Collection v7	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Purchase Orders and Requisitions (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Purchase Orders and Requisitions (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Purchase Orders and Requisitions	Global	USA
SyteLine: Training Guide - Purchasing v8.03	Global	USA
SyteLine: Training Guide - Purchasing v8	Global	USA
SyteLine: Training Guide - Purchasing v7.03	Global	USA
SyteLine: Training Guide - Purchasing v7	Global	USA
SyteLine: Training Guide - Achats (PO) v7 (French)	Global	USA
SyteLine: Training Guide - Acquisti v7 (Italian)	Global	USA
SyteLine: Training Guide - Compras (Spanish)	Global	USA
SyteLine: Training Guide - Immissione Ordini v7 (Italian)	Global	USA
SyteLine: Training Guide - Offerte v7 (Italian)	Global	USA
SyteLine: Training Guide - Purchasing and Material Procurement (Japanese) v7x	Global	USA
SyteLine: Training Guide - Purchasing v7 (Chinese)	Global	USA
SyteLine: Training Guide - Purchasing v7 (German)	Global	USA
SyteLine: Training Guide - Purchasing v7 (Japanese)	Global	USA
SyteLine: Training Guide - Purchasing v7 (Spanish)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Request for Quote (v9.01.00)	Global	USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Request for Quote (v9.00.30)	Global	USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Request For Quote	Global	USA
SyteLine: Training Guide - Request For Quote v8.03	Global	USA

Supply Chain Management - Instructor-assisted courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers creating warehouses, items, & stocking locations; Lot and serial number tracking and prefixes; cycle counting and physical inventory; inventory transactions; transfer orders; surcharges; pieces; item dimensions; mfg. part numbers; basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote (v9.01) - Instructor-assisted	This course is available to Campus Plus members only. This is an instructor-assisted course that brings you the best features of both live and self-directed learning; see the attached course description for details. This course covers creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, and (2) Purchase Orders and Requisitions.	4	Global USA

Supply Chain Management - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Configuring Portals - Vendor	CloudSuite Business / CloudSuite Industrial: v9 Configuring Portals - Vendor	4	Global USA

Technology - Self-directed Learning

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Infor Portal Foundation	This course contains recorded presentations covering: • Using Datasource and Collection Definitions (10 min) • Using Layout Alert and AlterFilter Events (8 min) • Using Layout Definitions with Scripting (8 min) • Using Page Sets (5 min) • Using the Editable Originator and Feature Activation (8 min) • Using the Field Display Format (7 min) • Using the Grid (6 min) • Using the Layout Editor (8 min) • Using the Portal Manager (20 min) • Using the Portal Manager Diagnostics (9 min) • Using User Defined Styles & Style Families (6 min) • Using Web Parts and Site Pages (4 min)	1.75	Global USA
SyteLine: v9 Introducing the SyteLine Portals	The purpose of this course is to familiarize you with the SyteLine portals.	0.5	Global USA
SyteLine: v8 Sys Admin Overview (v8.02 - 8.03)	A video version of the standard course. For more information, see the training guide.	1.75	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links	
SyteLine: v8 Forms Personalization (v8.00 - 8.03)	A video version of the standard course. For more information, see the training guide.	2.5	Global	USA
SyteLine: v7 Using Crystal Reports	A video version of the standard course. For more information, see the training guide.	1.5	Global	USA

Technology - Training Guides

Course Name	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering Portals (9.00.30)	Global USA
SyteLine: Training Guide - Portal Setup and Administration v8.03	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering the System (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering the System (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Administering the System	Global USA
SyteLine: Training Guide - System Administration Overview v8.02	Global USA
SyteLine: Training Guide - System Administration Overview v8	Global USA
SyteLine: Training Guide - SQL 2000 Admin	Global USA
SyteLine: Training Guide - System Administration Overview v7 - 1	Global USA
SyteLine: Training Guide - System Administration Overview v7 - 2	Global USA
SyteLine: Training Guide - System Administration Overview v7 - 3	Global USA
SyteLine: Training Guide - Guía de Administración del Sistema (Spanish)	Global USA
SyteLine: Training Guide - Guía de Instalación (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Creating Form Personalizations (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Creating Form Personalizations (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Creating Form Personalizations	Global USA
SyteLine: Training Guide - Forms Personalization v8.02	Global USA
SyteLine: Training Guide - Forms Personalization v8	Global USA
SyteLine: Training Guide - Form Sync v7 - 1	Global USA
SyteLine: Training Guide - Form Sync v7 - 2	Global USA
SyteLine: Training Guide - Forms Personalization v7	Global USA
SyteLine: Training Guide - Forms Personalization v7 (Chinese)	Global USA
SyteLine: Training Guide - Forms Personalization v7 (German)	Global USA
SyteLine: Training Guide - Forms Personalization v7 (Japanese)	Global USA
SyteLine: Training Guide - Forms Personalization v7 (Spanish)	Global USA
SyteLine: Training Guide - Personalización de Formularios (Spanish)	Global USA
SyteLine: Training Guide - Crystal Reports v8.02	Global USA
SyteLine: Training Guide - Crystal Reports v8	Global USA

Course Name	Course Links
SyteLine: Training Guide - Crystal Reports v7	Global USA
SyteLine: Training Guide - Crystal Reports (Spanish)	Global USA
SyteLine: Training Guide - Crystal Reports v7 (Chinese)	Global USA
SyteLine: Training Guide - Crystal Reports v7 (French)	Global USA
SyteLine: Training Guide - Crystal Reports v7 (German)	Global USA
SyteLine: Training Guide - Crystal Reports v7 (Japanese)	Global USA
SyteLine: Training Guide - Crystal Reports v7 (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Creating Reports with Mongoose Reporting (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Creating Reports with SQL Server Reporting Services (SSRS)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Extending the Application with Mongoose (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Extending the Application with Mongoose (v9.00.30)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Extending the Application with Mongoose	Global USA
SyteLine: Training Guide - Developers Workshop v8	Global USA
SyteLine: Training Guide - Developer's Workshop v7	Global USA
SyteLine: Training Guide - Programación (Spanish)	Global USA
SyteLine: Training Guide - Taller de Planeación y Programación (Spanish)	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Application Event System (v9.01.00)	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Application Event System	Global USA
SyteLine: Training Guide - Workflow v7	Global USA

Technology - eLearning courses

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9.01 Dramatically simplify upgrading and patching (2018-01 Webinar)	This is a recording of a CloudSuite Tips webinar. Have you created customizations to the application? Are you breaking things when you upgrade or apply patches? Are you spending hours, sometimes days, going through FormSync prompts? If so, come to this free webinar and let Jesse Brohinsky, a fellow customer, share what his team discovered that cut their review of customizations for their upgrades from three days to just a few hours. You'll learn about (1) the "vendorization" approach, (2) the FormSync comparison utility, (3) using XML to simplify comparisons and merges, (4) tips for running FormSync successfully, (5) plus a number of other tips and gotchas. Come learn how to take a huge amount of headache out of your patching and upgrade process. If you work in IT, you don't want to miss this seminar.	1	Global USA
CloudSuite Business / CloudSuite Industrial:	This is a recording of a CloudSuite Tips webinar on how to set up testing and training environments at your site.	1	Global USA

* Instructor-led training available at a reduced cost with the membership.

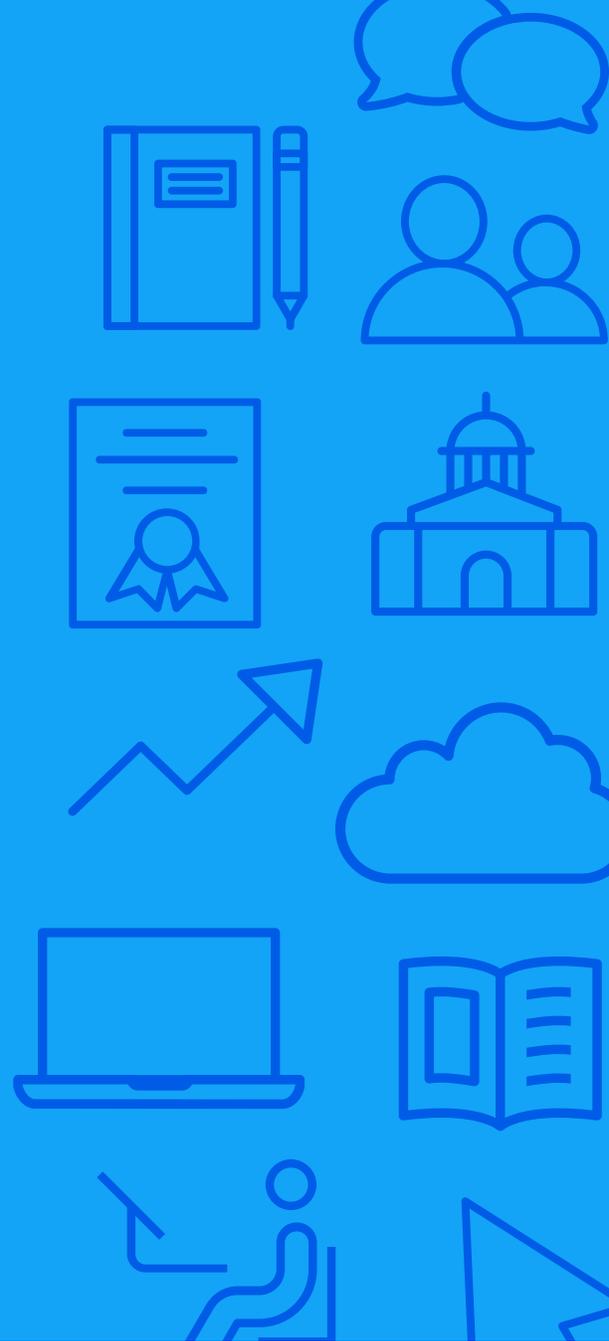
Course Name	Description	Hours	Course Links
v9.01 Save time creating environments for testing and training with the configuration manager (2017-07 webinar)			
CloudSuite Business / CloudSuite Industrial: v9.01 An overview of Mongoose Reporting (2016-12 webinar)	This is a recording of a webinar about the key elements of the new Mongoose reporting tool.	1	Global USA

Technology - Instructor-led courses*

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Administering Portals (9.00.30)	The CloudSuite portals are web applications you can use with your CloudSuite Business or Industrial system. They are publicly available web sites for your customers, vendors, and resellers, which provide browser-based access to relevant CloudSuite data and functionality. The portal installation includes the following components: • Customer and Reseller Portal access • Vendors access • A portal administration sites to configure and manage the portal pages This course covers administering the use of portals within CloudSuite Business / CloudSuite Industrial. This training is for version: 9.00.30.	4	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Administering the System (v9.01.00)	This instructor-led course covers the Infor framework architecture, creating databases, editing configurations, setting up the Infor TaskMan service, managing background tasks, managing users and groups, creating audit trails, and working with various other system administration forms and utilities. Basic configuration. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Creating Form Personalizations (v9.01.00)	This instructor-led course covers basic formatting options used to personalize forms in the system; assigning formatting permissions; editing forms; creating components, strings, and event handlers. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Administering the System.	8	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Creating Reports with Mongoose Reporting (v9.01.00)	This instructor-led course covers using IDO methods with dataviews, creating reports using the report type form, using flex layouts components and secondary collections, and creating the report criteria form. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Using the Workbench Suite, (3) Creating Form Personalizations, (4) Extending the Application with Mongoose.	14	Global USA
CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Creating Reports with SQL Server Reporting Services (SSRS) v9.00.10	This course covers the capabilities of the SQL Server Reporting Services (SSRS) as the reporting mechanism in SyteLine. It covers the settings and functions in SyteLine necessary to use SSRS, how to create reports using SSRS report authoring tools, how to integrate those reports into SyteLine, and basic instructions for administering reporting services. This training is for versions 9.00 and 8.03.	16	Global USA
CloudSuite Business / CloudSuite Industrial: v9 Extending the Application with Mongoose (v9.01.00)	This instructor-led course covers the Mongoose framework capabilities used to enhance and extend application including building tables, Intelligent Data Objects (IDOs), and forms. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface, (2) Creating Forms Personalizations.	16	Global USA

* Instructor-led training available at a reduced cost with the membership.

Course Name	Description	Hours	Course Links
CloudSuite Business / CloudSuite Industrial: v9 Using the Application Event System (v9.01.00)	This instructor-led course covers the infrastructure and functionality of the Application Event System. It includes hands-on practice designing and setting up typical system events such as email notifications, approval requests, and voting. BEFORE TAKING THIS COURSE you must either take the following courses or have hands-on knowledge of the information in them: (1) Navigating the User Interface.	16	Global USA



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